

Customs Fast Release System (CFRS)

Directorate General of Customs and Excise

Department of Finance, Republic of Indonesia

What is CFRS ?

CFRS is a custom service system in the field of import which is applied to the import of goods with a FOB value less than US\$ 5,000.00, or other import goods which, based on Presidential Decree Number 3 Year 1991, are exempted from the obligation to be inspected by a surveyor appointed by the government in the country/place the goods are being exported from.

What is the Objective of CFRS ?

To improve the flow of documents and goods.

To reduce high economy costs.

To secure government revenues.

What are the principles adhered by the CFRS ?

Control of time required for services. The standard time required for service is 4 working hours as of the receipt of PIUD by Customs & Excise officer in the document receiving section up to the determination of channel by the Customs Section Head.

Service Quality Control

The fulfilment of system and work implementation quality conditions are performed regularly and continuously, both by the Customs and Excise and in join effort with relevant institutions and or business community.

Application of risk indicator (profile) in order to reach objective decisions.

Easily comprehensible procedure.

Minimized contact between user and provider of service.

Service and control are open to society.

Members of society can lodge an appeal if they do not agree with the decision on the classification of goods, import duty or value of goods.

What facilities are provided within CFRS ?

Prenotification

The importer or its authorized representative can submit PIUD (Import Declaration) for imported goods before their actual arrival.

Periodic Payment

Import duty and other import levies on goods imported within certain period are collected in one single payment. Thereafter goods that are imported by importers having obtained this facilities are in principle not inspected physically.

Inspection at the Importer's Warehouse

Under certain conditions, physical inspection of goods can be conducted at the importer's warehouse.

Selective Inspection Based on Risk Indicators and Intelligence Report

Only certain goods are inspected, based on criteria set forth beforehand and on intelligence report. Accordingly, certain imported goods are not physically inspected (green channel stipulation). Meanwhile, goods that have been stipulated for physical inspection (red channel stipulation) are inspected randomly, 10% or 30% of the total goods, depending on risk level. Inspection is increased to 100% if inconsistency between document and physical goods is detected.

What Conditions Have to be fulfilled in order to obtain facilities ?

Pre-Notification

Prenotification may be given upon the receipt / availability of Bill of Lading (B/L) or Airway Bill (AWB) for imported goods.

Periodic Payment may be effected if you are :

Producer importer;

Have had a good reputation during the last twelve months;

Have fulfilled customs obligation as well as tax-paying obligations in a proper and timely manner;

Have submitted a bank guarantee, surety bond or a written guarantee.

Inspection in importer's warehouse may be conducted if :

You are producer importer with a good reputation during the last twelve months and have fulfilled customs obligation as well as a tax-paying obligations in a proper and timely manner, or

A congestion has occurred in accordance with a written statement of the port authorities, or

There is a force majeure, or

The goods by nature cannot be inspected at a temporary storage.

Selective inspection based on risk indicator and intelligence report is generally valid.

How is the Import Implementation Procedure ?
Submission of PIUD (Import Entry Form) and enclosures.

Prepare 7 (seven) sets of PIUD (Entry Form).

Prepare the following enclosure documents :

- Bill of Lading (B/L) or Airway Bill (AWB); and
- Invoice for goods purchase abroad or other evidence; and
- Packing List, so far as the amount and type of goods are not clearly and completely specified in the invoice; and
- Insurance Policy, if any; and documents concerning import restriction stipulation and or import duty exemption/reduction if required; and power of attorney, if the importer itself is not in a position to complete good's customs clearance procedure; and
- A returned 1st page of PIUD (Entry Form) if the PIUD being submitted has been revised/ supplemented.

Fill in PIUD (Entry Form) form in accordance with the prevailing stipulations.

Submit PIUD bundle at the PIUD service counter.

Take a receipt on submitted PIUD (Entry Form) bundle.

Physical Inspection of Goods

Present PIUD (Entry Form) receipt number (NOPEN) to Hangar Subsection officer for inspection of goods.

Assist execution of goods inspection.

Payment of Import Duty and other Import Collections and Taking Goods Out Regular Payments for PIUD (Entry Form) :

Pay import duty and other import collection at bank after having received :

2nd and 7th page of PIUD (Notification on Import for Utilization); or

2nd and 7th page together with Correction Note if corrections have been made in the PIUD (Entry Form) from the Head of Hangar Subsection.

Take out the goods by :

Submitting 2nd page of PIUD (entry Form); and

Submitting 2nd page of Correction Note if any; and

Submitting Delivery Order (DO); and

Submitting Import Duty & excise receipt & Tax Payment Receipt to the Head of Hangar Subsection.

PIUD (Entry Form) with Periodic Payments :

Submit Delivery Order (DO) to the Head of Hangar Subsection for releasing goods.

Please Kindly Note :

In the case of rendering a quick and efficient services for a smoother flow of documents and goods, the Customs and Excise officials expect open and honest attitude and action from the business community/ importers;

Evasion / concealment of goods from inspection and or providing false declaration to Customs and Excise officials are violations which will be sanctioned in accordance with the prevailing regulations.